

Russell Wagner

Orlando, FL • (407)433-5368 • russellwaynewagner@gmail.com • www.linkedin.com/in/russellwag

EXECUTIVE SUMMARY

Result driven operations and supply chain professional with over five years of leadership experience in contract food service and distribution environments. Proven track record of managing multi-unit operations, leadership, supplier relationships, and high-performing teams. Recognized for becoming the youngest person to ever hold a management role within Walt Disney World's food service contract operations. From running operations for the busiest Panera Bread location in Central Florida, to overseeing weekly inventory and ordering volume across more than twenty locations, to training over two hundred employees and more than twenty managers along the way.

EDUCATION

University of Central Florida, Orlando, FL **December 2028**
Bachelor of Science in Business Administration, Integrated Business

PROFESSIONAL EXPERIENCE

SodexoMagic – Orlando, FL **September 2022 – Present**
Supervisor of Commissary Operations **February 2024 – Present**

- Oversee internal distribution center operations, managing product flow across 20+ locations
- Track stock levels, receive deliveries, and ensure quality control of all commissary goods
- Manage weekly inventory valued up to \$45,000, placing weekly product orders of up to \$20,000 across multiple suppliers
- Build and maintain supplier relationships, expressing specific requests to improve company profitability
- Drive new product testing and performance evaluation, removing underperforming items to optimize inventory

Food & Beverage Operation Supervisor **February 2023 – February 2024**

- Supervised daily food and beverage operations across two high volume locations
- Led and developed frontline staff, maintaining service quality and operational standards
- Resolved customer complaints and service issues in a timely, professional manner

Market Route Driver Supervisor **September 2022 – February 2023**

- Managed market-level unit operations daily at 3 locations
- Coordinated product movement and ensured accurate, timely fulfillment across locations
- Managed and placed product orders for 3 locations, ensuring accurate quantities to meet demand while minimizing waste

Panera Bread – Celebration, FL – Windermere, FL **October 2019 – September 2022**
Assistant Store Manager **April 2022 – September 2022**

- Monitored labor and managed scheduling for 60+ associates, building custom labor trackers
- Managed and restocked inventory dynamically, achieving food cost targets of 24-25%
- Handled \$4,000-\$6,000 in daily cash with full accuracy at a high-volume location averaging \$10,000+ in daily sales

Store Supervisor **June 2021 – April 2022**

- Led shift operations and supervised team members during high-volume periods
- Took ownership of inventory management processes, reducing shrink and improving accuracy
- Placed product orders from \$6,000-\$12,000 per order cycle, produced pan-ups to maintain ideal leftover targets of $\pm$ \$110

Associate Trainer **June 2020 – June 2021**

- Trained incoming employees and managers on Panera day-to-day operations fundamentals
- Drove cross-training initiatives across positions, achieving 90% proficiency in three or more roles
- Continuously improved training materials and e-learning content for onboarding consistency

Store Associate **October 2019 – June 2020**

- Delivered fast and friendly customer service for guests up to franchise standards of accuracy, speed, and hospitality
- Supported daily operations of drive thru, coordinating with kitchen staff to keep wait times low and orders moving
- Performed quality checks on every order before handoff, verifying accuracy to reduce errors and boost satisfaction

VOLUNTEER EXPERIENCE

Osceola County Chairman, Phone Banking Leadership, **James Fishback for Florida Governor** **November 2025 – August 2026**

- Led campaign operations for Osceola County, serving as the local point of contact
- Coordinated outreach, recruitment, and campaign events
- Lead phone banking operations for 900+ phone bankers, assisting with onboarding, technical problems, and setting goals

ADDITIONAL INFORMATION

Computer Skills: Microsoft Office Suite, Canva, POS Systems, Google Workspace, Inventory Management Software

Certifications: ServSafe Food Protection Manager Certification